MoHRE
Digital الرقمية

UNITED ARAB EMIRATES
MINISTRY OF HUMAN RESOURCES
& EMIRATISATION

MOHRE Digital

Portal Login - User Guide

A step-by-step guide to registering for the UAE PASS digital identity (a mandatory prerequisite), signing in to the MOHRE Digital portal with UAE PASS, completing your profile on first login, and reviewing your profile page.

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How to Navigate this Training Manual

You can use the buttons below to quickly access key sections of the training manual:



Back to Start

Click this button to return to the ‘First Page’ of the training manual.



Go to Process Steps

Click this button to jump directly to the ‘Service Process’ slide.



Go to FAQ

Click this button to quickly access ‘FAQs’ for key terms and questions.

Service process

The steps below represent the general login flow. It starts with registering in the UAE PASS app as a mandatory prerequisite, then signing in to MOHRE Digital and completing your profile.

1

Register in UAE PASS

Create your digital identity account in the UAE PASS app (mandatory prerequisite).

2

Access the Portal

Open the portal link and choose “Sign in with UAE PASS”.

3

Authenticate via UAE PASS

Enter your mobile number, match the verification number and enter your PIN in the app.

4

Complete Your Profile

Complete the wizard: passport, Emirates ID, signature, PIN, then review and confirm.

5

Review Your Profile

Review the completion indicator, documents and approved signature.

Login Complete

Your account is ready to move on to Services and Applications.

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01 UAE PASS Registration
02 Access the Portal
03 Authenticate via UAE PASS
04 Complete Profile
05 Review Profile

Let's Get Started

Portal Login - User Guide

From here on, the manual becomes a guided product walkthrough — each step shows the actual screen, the actions to take, and what happens next.

01 UAE PASS Registration — 02 Access the Portal — 03 Authenticate via UAE PASS — 04 Complete Profile — 05 Review Profile

01

UAE PASS Registration

Create your UAE PASS digital identity account before signing in to MOHRE Digital.

Before you begin

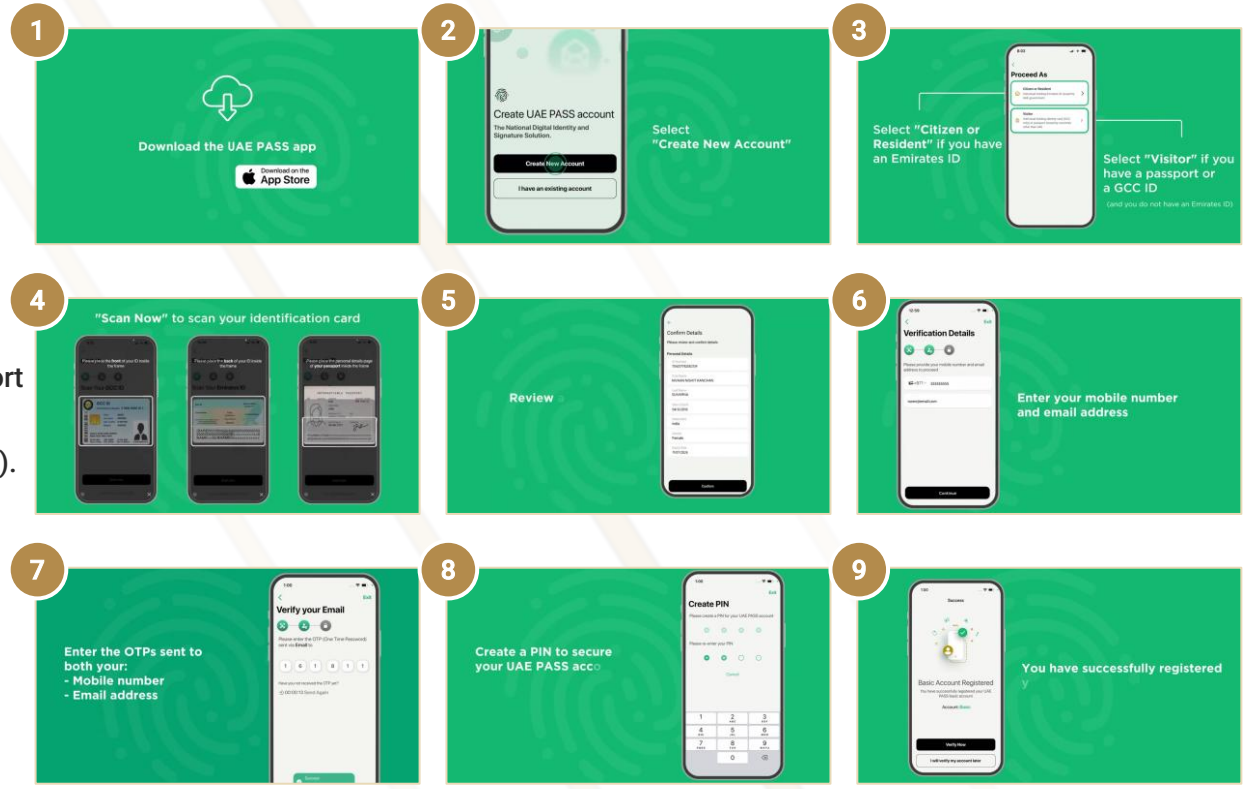
Registration in the UAE PASS app is mandatory. You must complete creating your account in the UAE PASS digital identity app first; the remaining steps cannot be completed without it.

Review the registration steps summary on the next page.

Registration steps in the UAE PASS app

The frames below are taken from the official UAE PASS explainer video and summarise the full path to creating a basic account:

1. Download the UAE PASS app from Google Play or the App Store.
2. Open the app, choose your language, then tap “Create New Account”.
3. Select “Citizen or Resident” if you have an Emirates ID, or “Visitor” if you have a passport or a GCC ID.
4. Tap “Scan Now” to scan your identification document (Emirates ID, GCC ID or passport).
5. Review and confirm your details.
6. Enter your mobile number and email address, then tap “Continue”.
7. Enter the OTPs sent to your mobile number and email address.
8. Create a PIN to secure your UAE PASS account.
9. Your basic account is registered successfully. Verify your account later to access all features.



To access all features, verify your account from the home page of the UAE PASS app after completing registration.

02

Access the Portal

Open the MOHRE Digital portal link on your phone and choose the sign-in method.

In this section

In this section you will type the login page link in the browser, wait for the portal to load, then choose to sign in with the UAE PASS digital identity.

Portal access page

1 Enter the Ministry portal link

Open the browser on your phone and type the login page link in the address bar:
https://digital.mohre.gov.ae/#/auth/login
then choose the suggested result “Sign In | Mohre”.

Required action

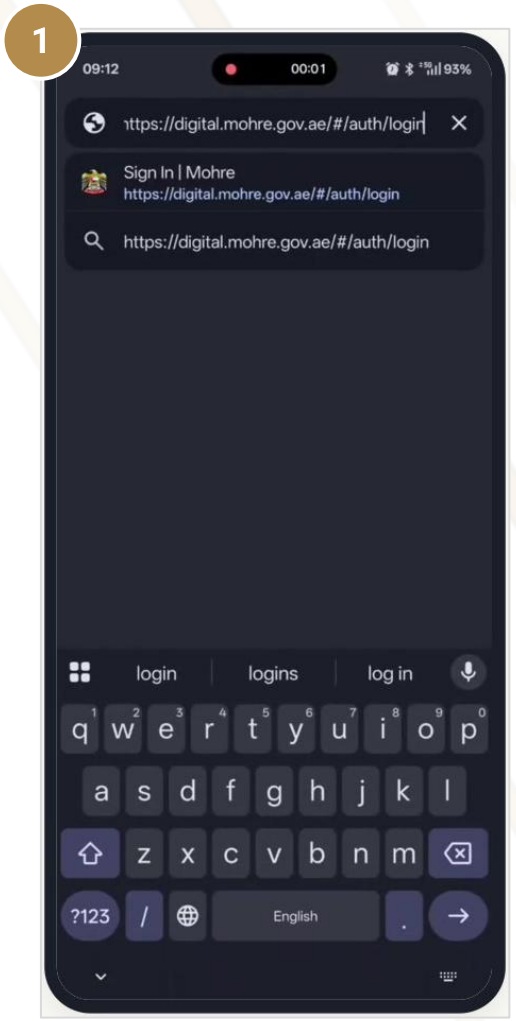
Type the link, then press the Go key on the keyboard.

2 Portal loading

A loading screen with the UAE emblem and the text “LOADING · جارٍ التحميل” appears while the page loads. No action is needed; just wait a few seconds.

Required action

Wait for the page to finish loading without closing it.





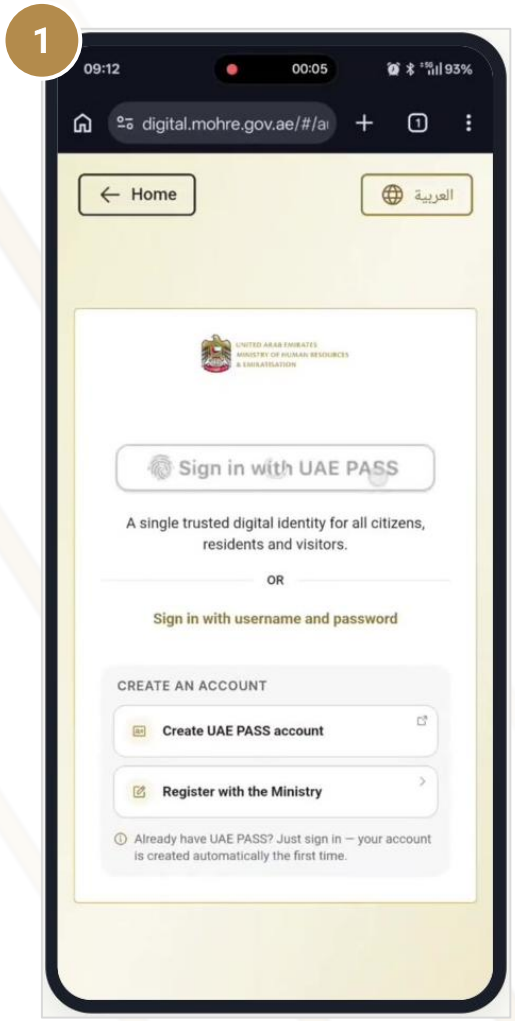
Login page

1 Choose the sign-in method

The page shows the sign-in options: Sign in with UAE PASS (digital identity), or Sign in with username and password, plus account creation via Create UAE PASS account or Register with the Ministry. A Home button returns to the home page and “العربية” switches the language.

Required action

Tap “Sign in with UAE PASS”.





03

Authenticate via UAE PASS

Complete identity verification through the UAE PASS app, then return to the portal.

In this section

In this section you will enter your mobile number or ID, match the verification number inside the UAE PASS app, enter the app PIN, then return to the browser where login completes automatically.

Login to UAE PASS page

1 Enter your digital identity details

You are redirected to the Login to UAE PASS page (ids.uaepass.ae). Enter the registered mobile number or ID in the input field; Remember me can be enabled. Links are available to create a new account or recover your account.

Required action

Enter your mobile number or ID, then tap Login.

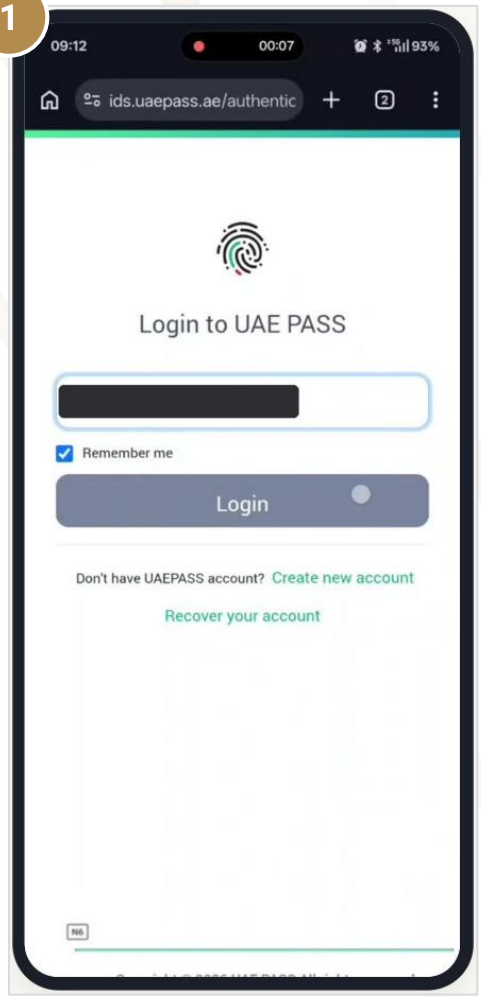
2 Verification number on the web page

A “Login request from MOHRE Digital WEB PORTAL” message appears with a verification number (61 in the example), asking you to open the UAE PASS app and select the same number to confirm. The page stays in the Waiting for your confirmation state; the request can be cancelled with Cancel Request.

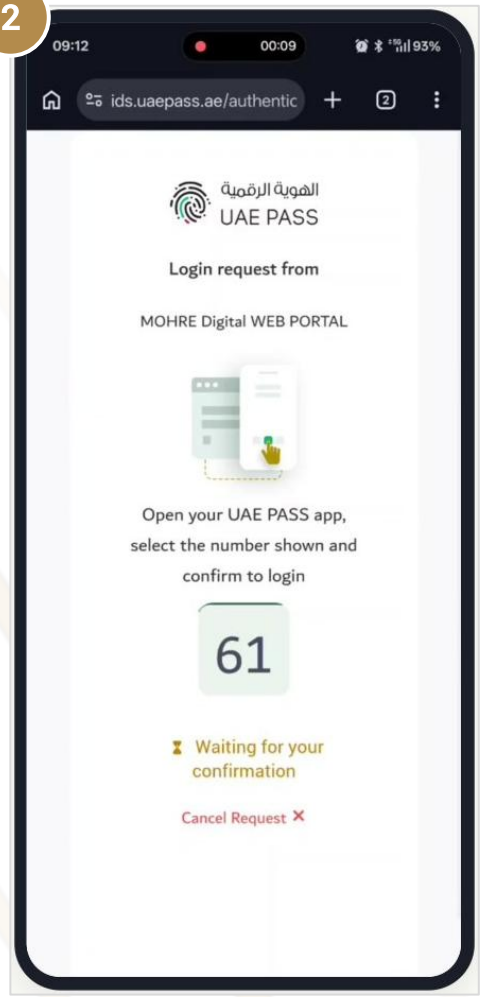
Required action

Remember the number shown, then open the UAE PASS app.

1



2



UAE PASS app – notification and matching

1 Notification from the UAE PASS app

A notification from the UAE PASS app titled “Identity verification” arrives on the phone, stating that you have been asked to authenticate with your digital identity.

Required action

Tap the notification to open the app.

2 Match the number inside the app

The “Login request” screen opens and shows the requesting party (MOHRE Digital WEB PORTAL), device type, date and time, and location. Under “Number matching” three numbers appear; choose the same number shown on the login page. “Reject” is used if you did not request the login.

Required action

Tap the matching number to confirm the login.



UAE PASS app – PIN and home screen

1 Enter your personal identification number (PIN)

After selecting the correct number, the app asks for your UAE PASS PIN (4 digits). Enter it using the number pad; the green circles fill with each digit.

Required action

Enter your UAE PASS app PIN.

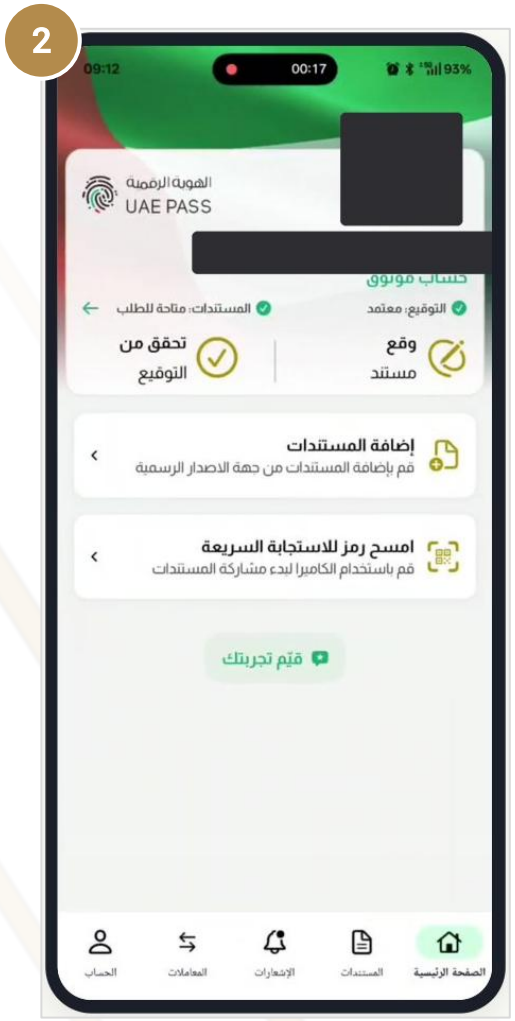
2 UAE PASS home screen

After successful verification, the app home page appears with a “Verified account” status and options to sign and verify signatures, “Add documents”, and “Scan QR code”.

Required action

Return to the browser to complete the login.





Return to the browser

1 Return to the browser

From the app switcher, select the browser to return to the UAE PASS page that still shows the verification number and the waiting state, with the UAE PASS app open behind it.

Required action

Select the browser window from the app switcher.

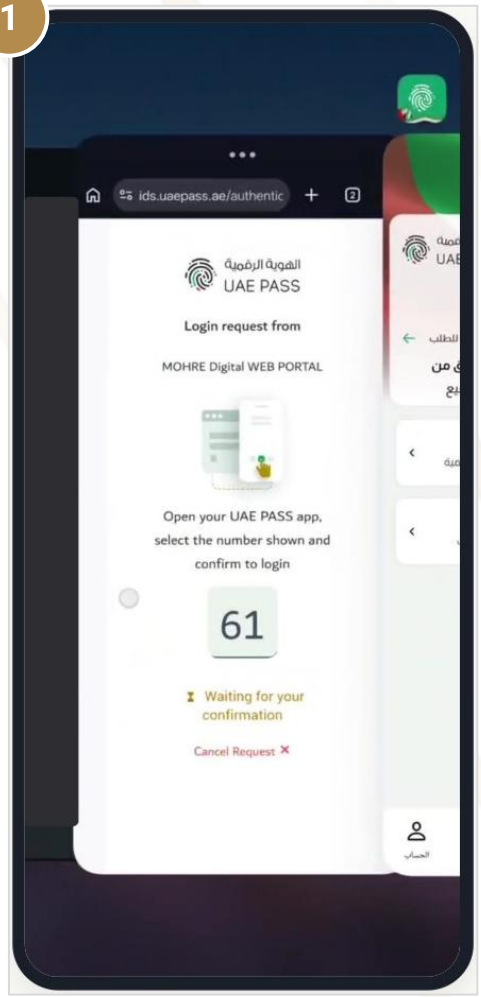
2 Authentication complete – back to the portal

After confirming the number in the app, the Ministry login page returns to the foreground while authentication is processed and the browser automatically redirects to your account.

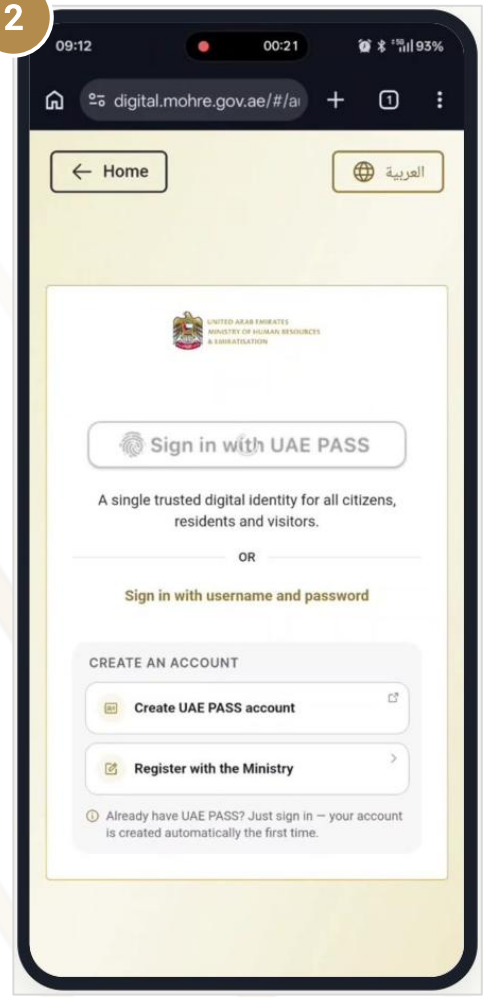
Required action

Wait a few seconds without tapping any button until you are automatically redirected to your account.

1



2



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04

Complete Your Profile

Complete the 4-step “Complete your profile” wizard on first login.

In this section

In this section you will go through the four wizard steps: Welcome, Documents & verification (passport, Emirates ID, signature), Set your PIN, then Review & Confirm. Any item can be skipped and completed later from your profile.

“Complete your profile” wizard – Steps 1 and 2

1 “Complete your profile” – Welcome

On first login, the Complete your profile window appears with 4 steps. The first step, Welcome, greets you by name and explains that the system will ask for a few details and let you review the information on file.

Required action

Tap Continue to begin.

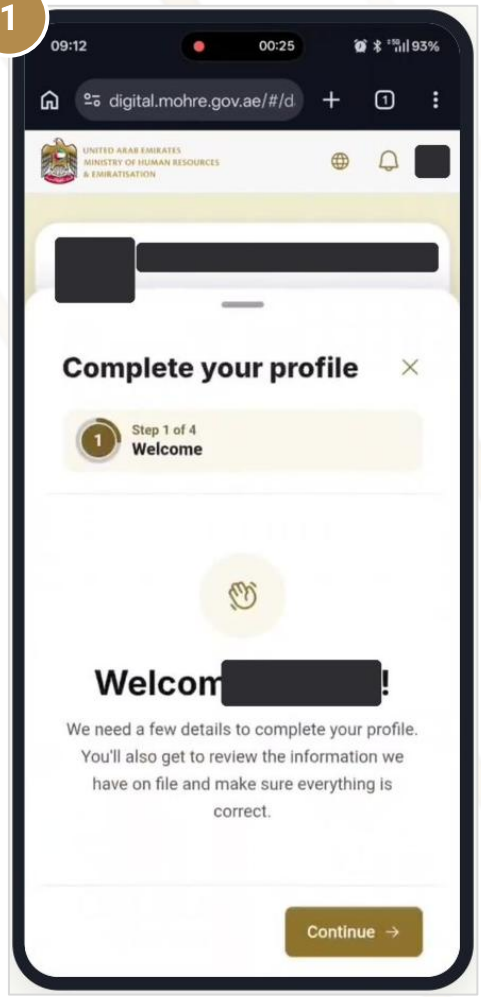
2 Step 2: Documents & verification

The Documents & verification step shows three items (0 of 3 completed): Passport with an Upload document or drag and drop area (JPG, JPEG, PNG, PDF up to 5MB), then Emirates ID with Upload Emirates ID, then Signature with Add your signature.

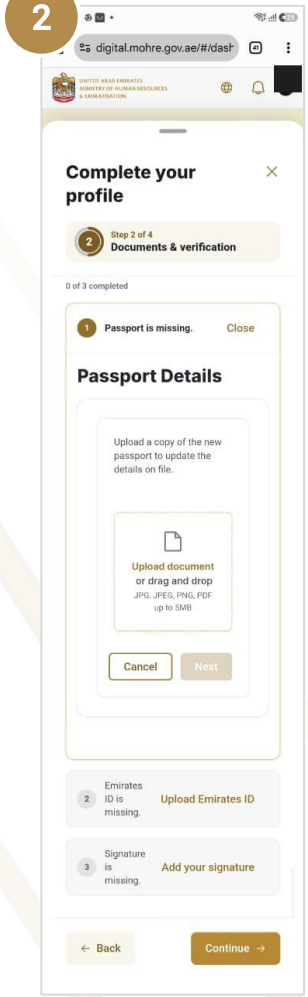
Required action

Upload a copy of your passport and tap Next, or tap Continue to skip the upload for now.

1



2



Step 2 – Passport upload

1 Passport – verification and extracted details

After upload, the document appears under UPLOADED DOCUMENT with a Replace button, and the result Document checks passed: 100% with the VERIFIED status. The system auto-fills Extracted Information: full name in English and Arabic, first and last name, gender, and date of birth.

Required action

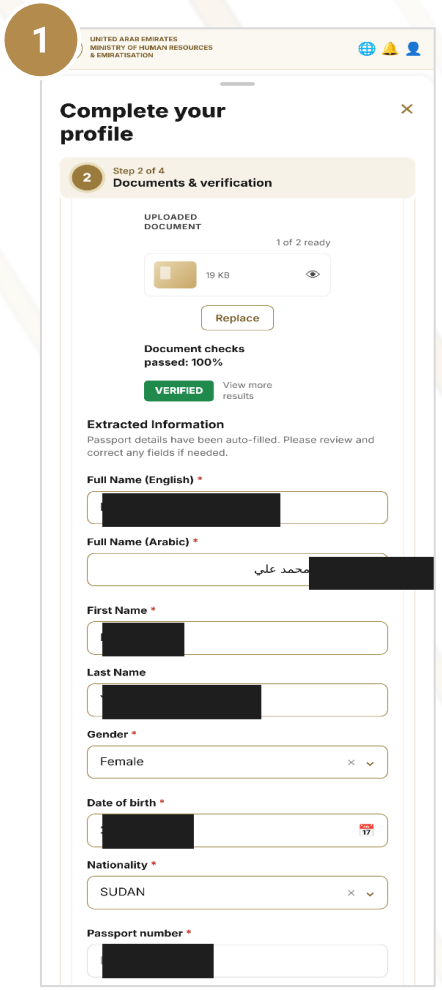
Review the extracted fields and correct any field if needed.

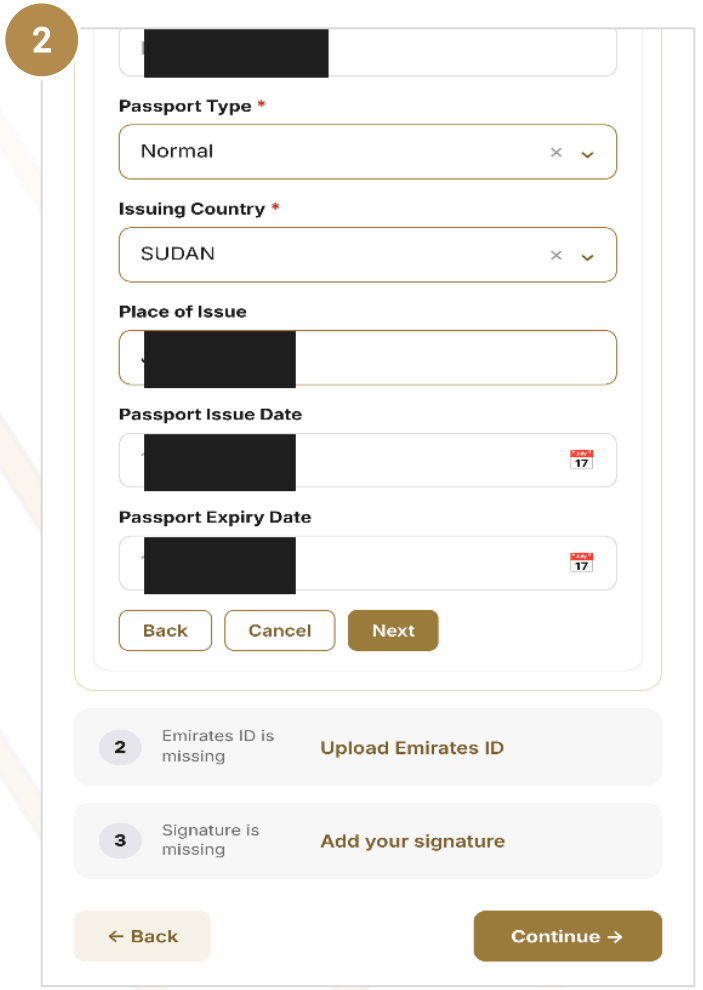
2 Passport – completing the details

The list continues with nationality, passport number, Passport Type, issuing country, place of issue, and the issue and expiry dates, with Back, Cancel and Next buttons.

Required action

Confirm the details are correct, then tap Next.

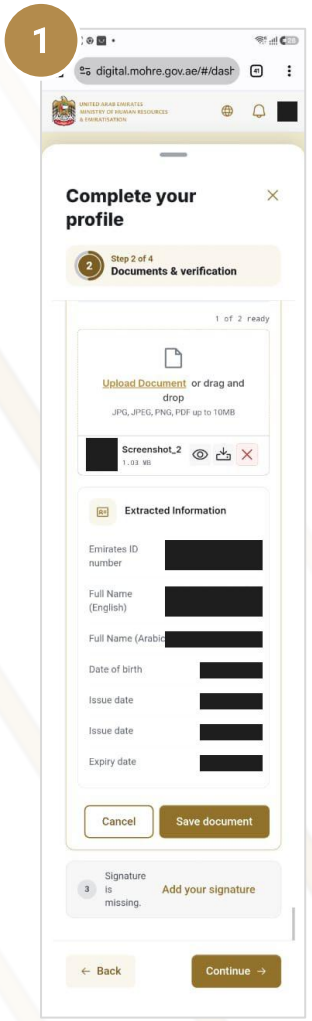




Step 2 – Emirates ID upload

1 Upload Emirates ID and extracted details

In the Emirates ID item, upload the ID image via Upload Document (up to 10MB). After upload the file appears with preview, download and delete controls, and Extracted Information shows the Emirates ID number, name in English and Arabic, date of birth, and the issue and expiry dates.



Required action

Review the details, then tap Save document.

Step 2 – Add your signature

1 Add your signature – draw

In the Signature is missing item, Step 1 of 2 appears with a Your Signature box. Draw your signature inside the box with your finger on the phone screen.

Required action

Draw your signature in the box, then proceed to the second step.

2 Add your signature – match check

The signature is drawn again for verification. On success, the messages Signatures matched and Signature updated successfully appear.

Required action

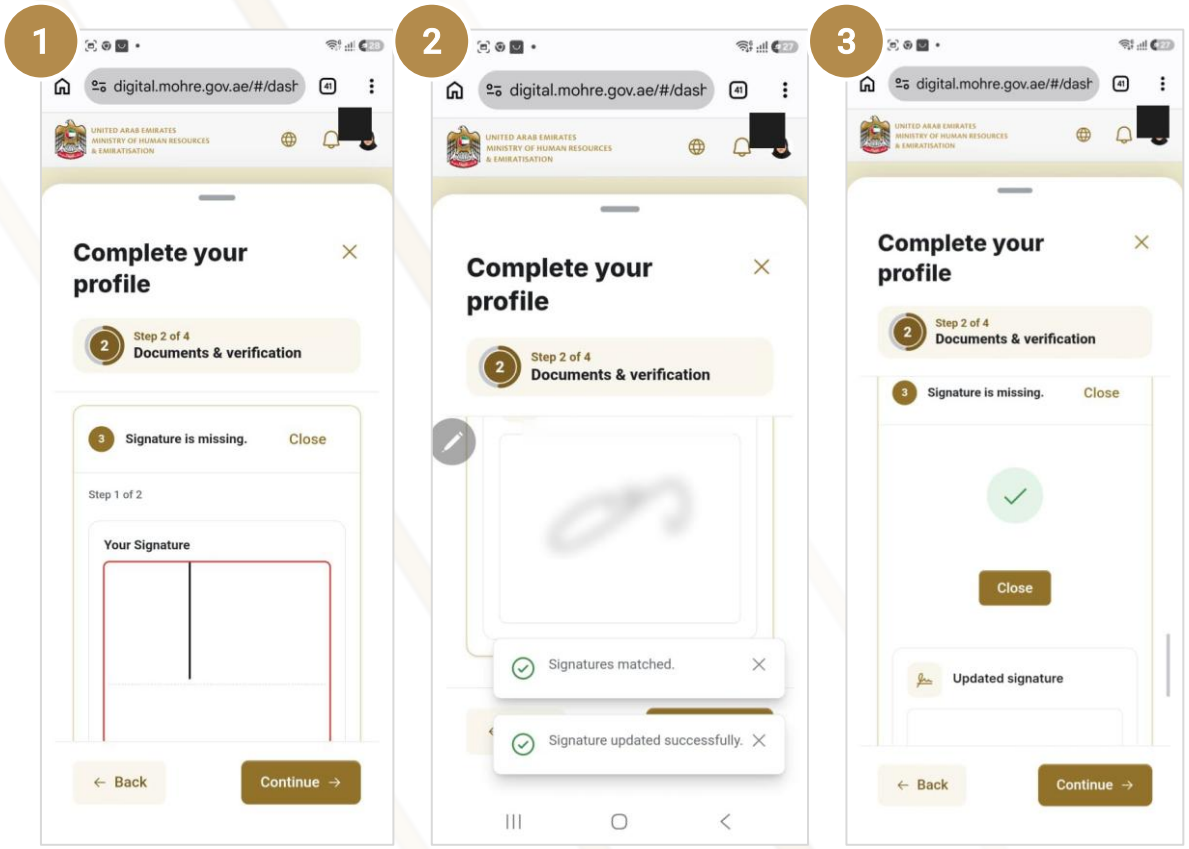
Wait for the update success message.

3 Add your signature – complete

A green completion check appears with a Close button, and the Updated signature section is shown below it.

Required action

Tap Close, then Continue to move to the next step.



Step 3 – Set and confirm your PIN

1 Step 3: Set your PIN

The Set your PIN step asks for a 6-digit secret code to protect your profile. Rules: 6 digits, numbers only, and avoid repeated, sequential or commonly used PINs.

Required action

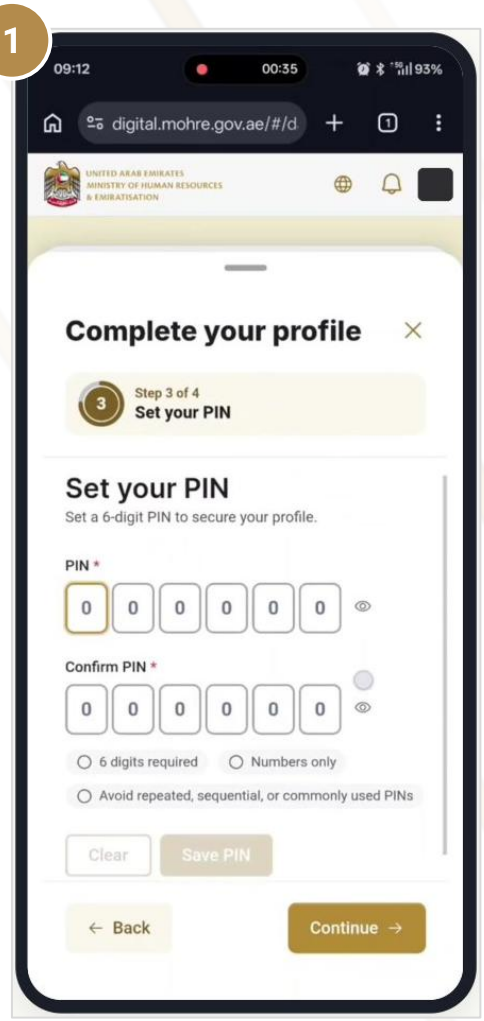
Enter a 6-digit PIN.

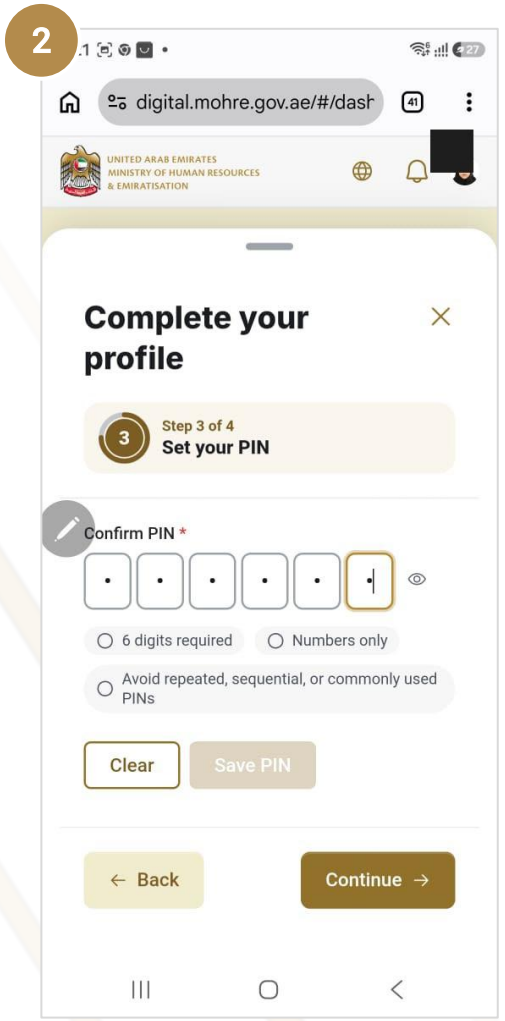
2 Confirm your PIN

Re-enter the same code in the Confirm PIN field. The checklist validates the rules, the entry can be cleared with Clear, and the Save PIN button becomes active.

Required action

Confirm the code, then tap Save PIN and Continue.





Step 4 – Review your information

1 Step 4: Review & Confirm

The Review & Confirm step shows the Review your information page with details pulled from government systems that must be verified. A Synchronize button refreshes the data and shows the last sync time.

Required action

Tap Synchronize if needed, then review the data.

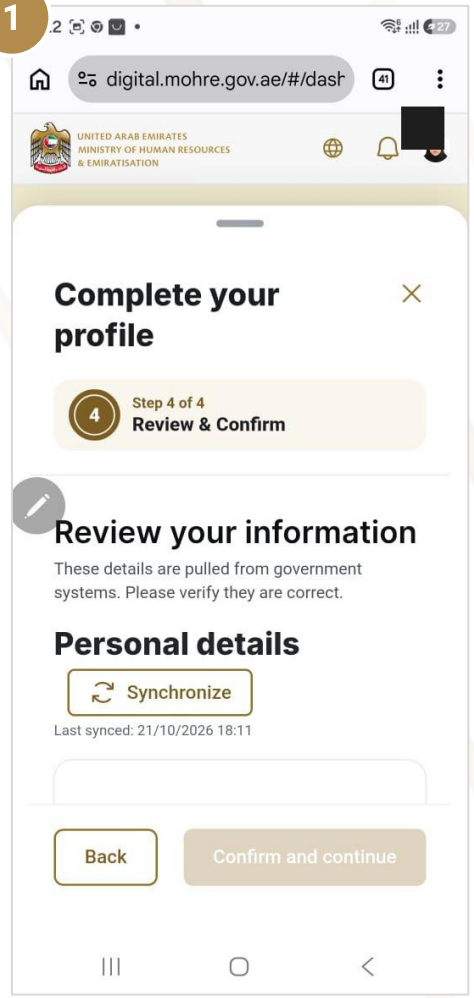
2 Personal details from ICP

The ICP tab (Federal Authority for Identity, Citizenship, Customs & Port Security) shows the full name in English and Arabic, the Emirates ID number with its issue and expiry dates, and the Unified ID.

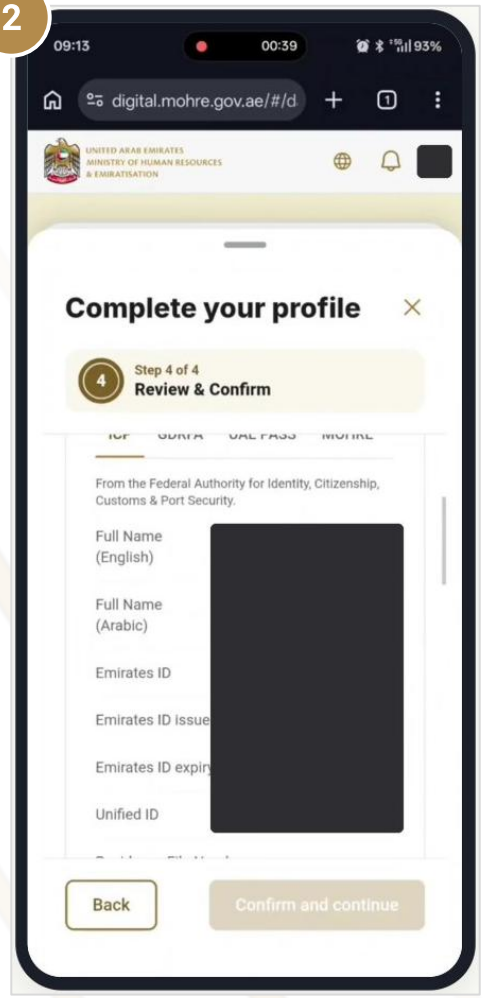
Required action

Compare the data with your documents and switch between the authority tabs.

1



2



Step 4 – Authority data and documents

1 GDRFA and passport details

The GDRFA tab (General Directorate of Residency and Foreigners Affairs – Dubai) shows the identity details, Unified ID, residency file number, nationality and gender, followed by Passport Details from ICP. These details are managed by your identity record and cannot be edited in the portal.

Required action

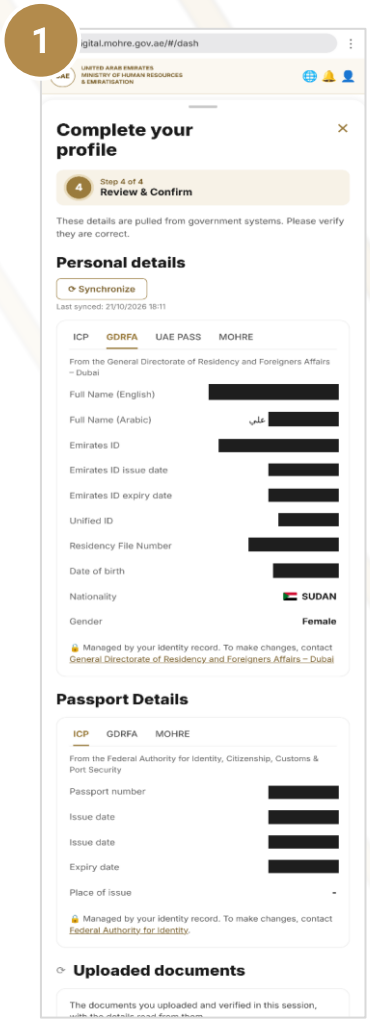
Review the identity and passport details and dates.

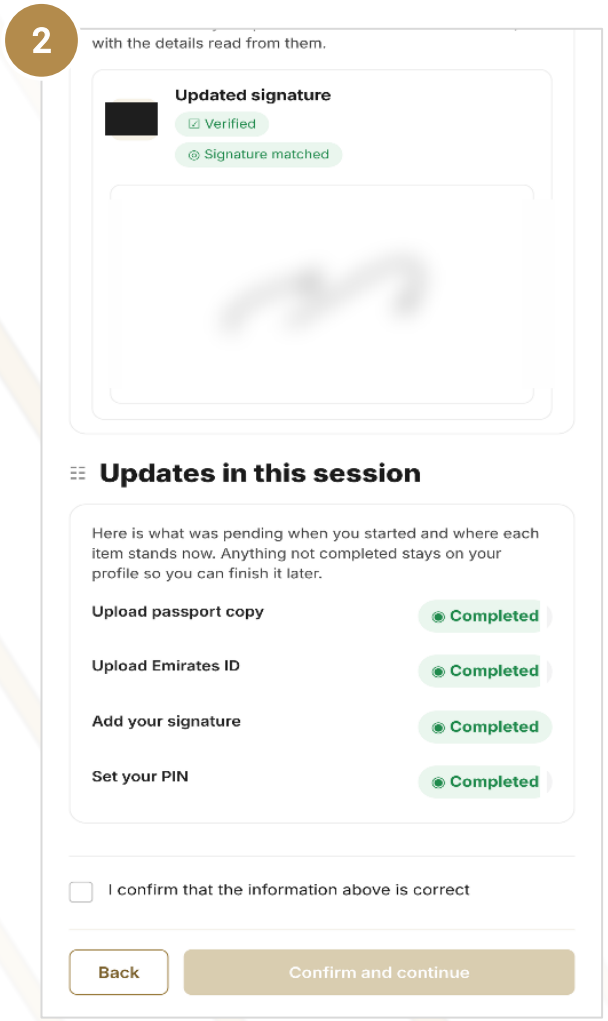
2 Uploaded documents and session updates

The Uploaded documents section lists the documents uploaded and verified in this session (e.g., Updated signature with Verified and Signature matched). Updates in this session then summarises each item: Upload passport copy, Upload Emirates ID, Add your signature, and Set your PIN, all shown as Completed once done; anything not completed stays on your profile to finish later.

Required action

Review the item statuses, then tick the confirmation box.





Step 4 – Confirmation and finishing the wizard

1 Confirm the information is correct

Tick the I confirm that the information above is correct box; the Confirm and continue button turns gold and becomes active.

Required action

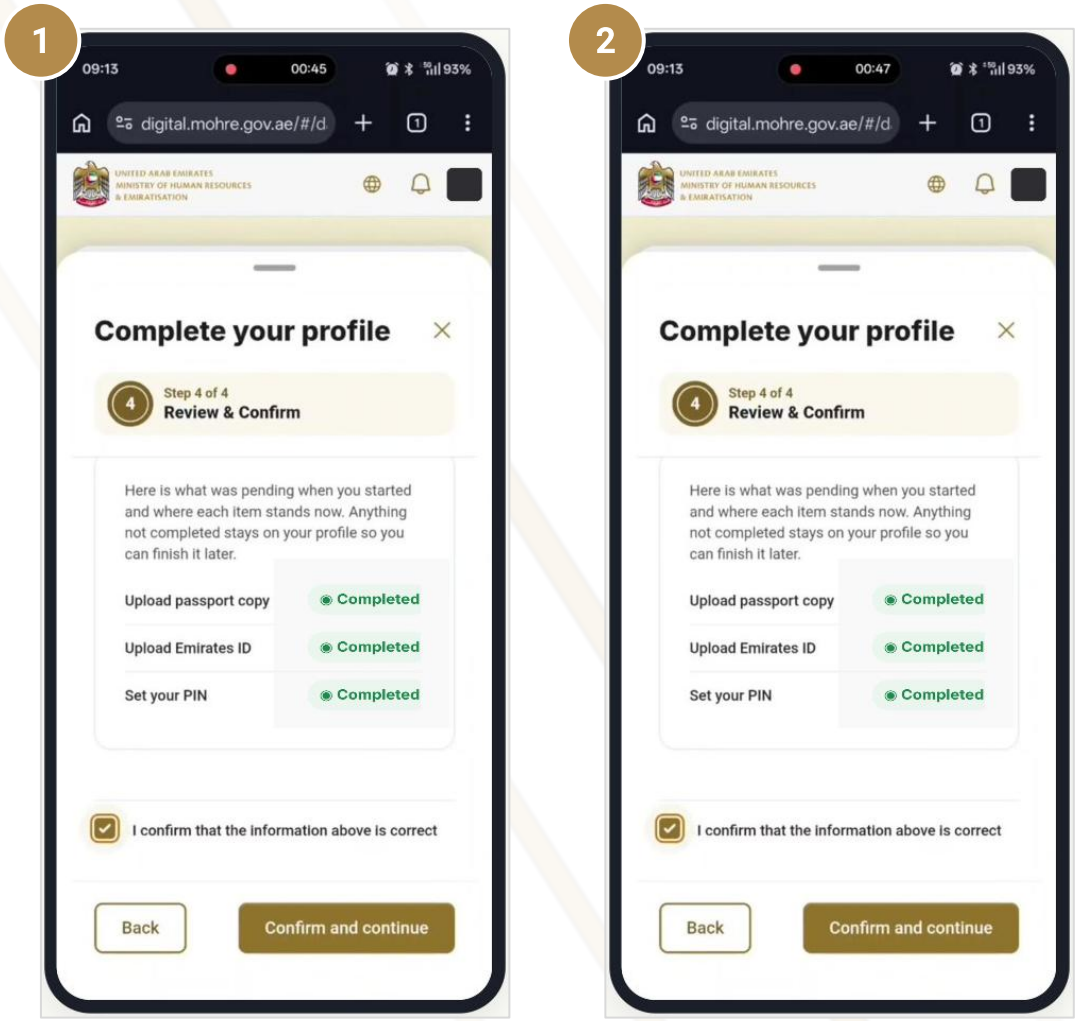
Tick the confirmation box.

2 Confirm and continue

Tap Confirm and continue to finish the “Complete your profile” wizard and go to the profile home page.

Required action

Tap Confirm and continue to finish the wizard.



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05

Review Your Profile

Get to know the My Profile page and its main sections.

In this section

In this section you will review the profile page: the completion indicator, the Documents section, the approved signature, and the navigation bar between My Profile, Applications and Services.

Profile page and approved signature

1 My Profile page

The profile page opens with your photo, name, Emirates ID number and expiry date, and a Services button. A 40% profile completion indicator appears with a Complete now button, plus the Overview, Personal information and Bank details tabs.

Required action

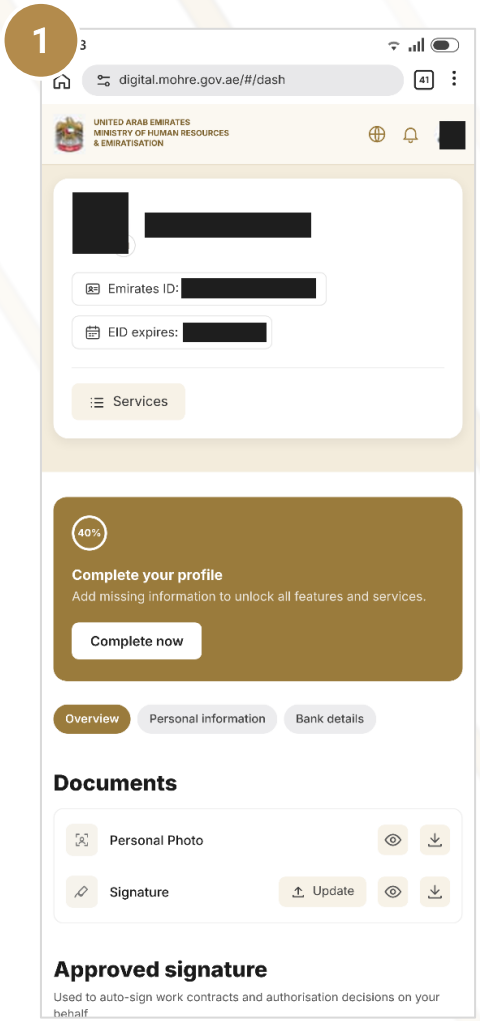
Tap Complete now to complete the remaining profile details.

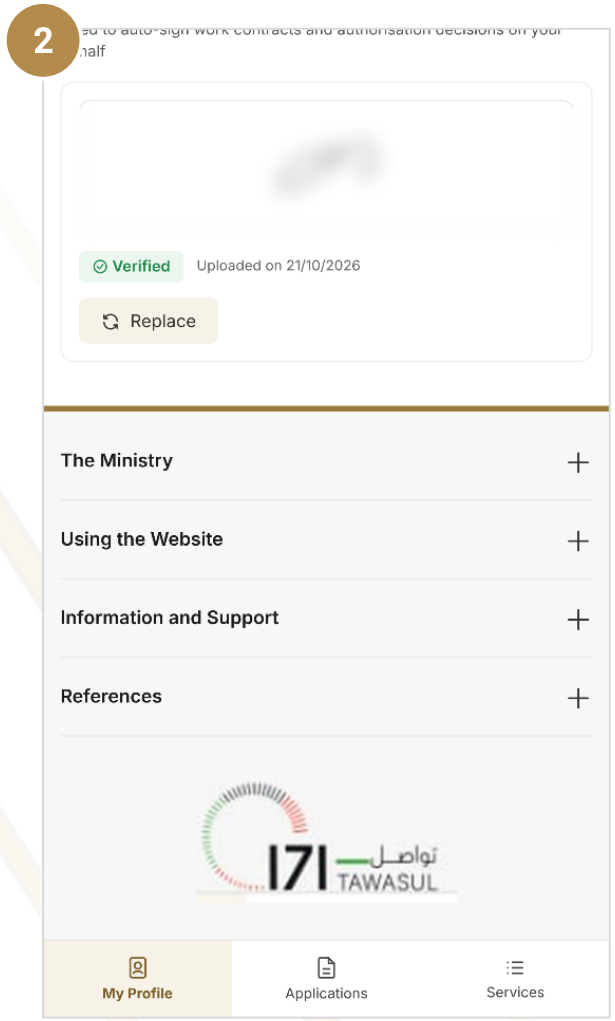
2 Documents and approved signature

The Documents section shows your personal photo and signature with Update, preview and download controls. Approved signature then shows the signature used to auto-sign work contracts on your behalf, with the Verified status, upload date and a Replace button. Help links and the My Profile, Applications and Services navigation bar are at the bottom.

Required action

Tap Replace if you want to replace the approved signature.





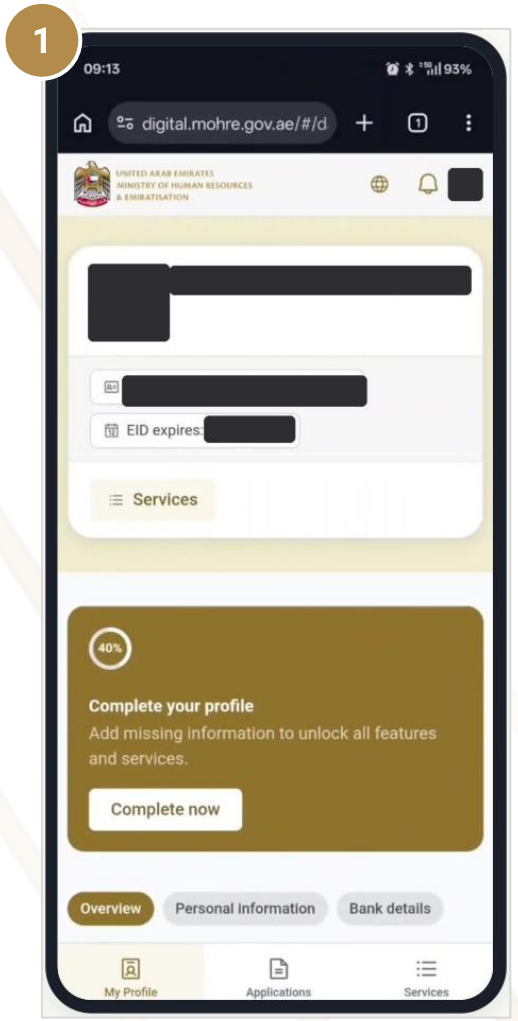
Back to top and moving on to services

1 Back to the top of the page

Scrolling back up shows the profile page again with the completion percentage; you can continue completing the profile via Complete now or move on to services and applications.

Required action

Continue to Services or Applications as needed.



FAQ · Frequently Asked Questions

FAQs

Common questions about UAE PASS registration and MOHRE Digital portal login - organised into four categories.

In this FAQ

1 UAE PASS Registration

2 Login & Authentication

3 Profile Completion & Documents

4 PIN & Approved Signature

FAQs

Q1 Do I need a UAE PASS account before accessing the MOHRE Digital portal?

Yes. Registration in the UAE PASS app is mandatory before any other step. When you sign in to the portal for the first time with your digital identity, your portal account is created automatically.

Q2 How do I create a UAE PASS account?

Download the app from Google Play or the App Store, choose Create New Account, select “Citizen or Resident” or “Visitor”, scan your ID document, enter your mobile number and email, confirm both OTPs, then create a PIN. The registration steps summary at the start of this guide shows the full flow.

Q3 What is the difference between a basic and a verified UAE PASS account?

The basic account is created as soon as registration is complete. To access all features and services, verify your account from the app home page using the options available there.

Q4 What is the portal login page link?

https://digital.mohre.gov.ae/#/auth/login — type it in the address bar, then choose “Sign in with UAE PASS”. The language can be switched using the “العربية” button at the top of the page.

FAQs

Q5 What if the verification number in the app does not match the number in the browser?

Tap “Reject” and do not confirm the request, especially if you did not attempt to sign in. Then try again from the login page in the browser.

Q6 Which PIN is required during authentication?

It is the UAE PASS app PIN (4 digits). It is different from the 6-digit profile PIN in the portal.

Q7 Do I have to upload my passport and Emirates ID immediately when completing my profile?

No. You can tap Continue to skip any item (passport, Emirates ID, signature); incomplete items stay on your profile to finish later. Accepted formats: JPG, JPEG, PNG and PDF.

Q8 What are the rules for the profile PIN?

6 digits only, avoiding repeated, sequential or commonly used PINs. Enter it in the PIN field, confirm it in Confirm PIN, then tap Save PIN.

FAQs

Q9 Where does the data in the Review & Confirm step come from?

It is pulled automatically from government systems (ICP, GDRFA, UAE PASS and MOHRE). Review it, compare it with your documents, and use the Synchronize button to refresh it.

Q10 What does the 40% profile completion indicator mean?

It means there are pending items on your profile (such as documents or the PIN). Tap Complete now to complete them and unlock all features and services.

Q11 What is the Approved signature?

It is the signature used to auto-sign work contracts and authorisation decisions on your behalf, shown with the Verified status and upload date. It can be replaced at any time with the Replace button.

Q12 How do I add my signature to my profile?

From the Signature is missing item in the Documents & verification step: draw your signature inside the Your Signature box, then draw it again for verification until Signatures matched appears. The signature is saved as your approved signature for auto-signing work contracts and can be updated later from the Documents section.

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Thank You

